

About Us

Reflex Vehicle Hire are one of the UK's fastest growing, Top 1000 Companies to inspire Britain and Europe. With a fleet of over 5,700 vehicles and 85 plus employees operating from a 4-acre base at Loughborough, just a few minutes from the town centre and 15 minutes walk from the train station.

Our Award-Winning Duty of Care package sets us apart from other commercial vehicle rental companies. We are the only rental business to hold the FTA Van Excellence Accreditation. Reflex also hold accreditations in ISO 9001, 14001 and 45001.

Job Description

We are looking for a self-motivated, well-organised, and hardworking individual who can work well as part of a team, be confident dealing with customers & suppliers and have previous experience as a Maintenance or Aftersales Manager. The successful candidate will join a dedicated team ensuring processes & procedures are adhered to and high standards upheld.

This role sits within the Maintenance department and reports directly to the Operations Director. The role operates in close collaboration with Head of Fleet & Head of Rental.

The role includes but is not limited to:

- Taking responsibility for all vehicles and legislation, Maintenance and quality control across the fleet
- Provide strategic support to the proactive and reactive maintenance teams, internal workshop, field service controller and parts department
- Develop and drive efficiency strategies within responsible departments
- Develop agreed operational budgets for your areas, monitor and control the performance to ensure the budget is met
- Manage & control expenditure to ensure the fleet is fully maintained and operate in full legal compliance whilst managing maintenance costs within the agreed budgets
- To provide financial and performance data/analysis/reports, including workshop and fleet operational solutions to the SLT
- Negotiate and manage all third-party supplier relationships including quarterly performance reviews
- Management of business development plans ensuring they are achieved in line with Company strategies
- Work with the Head of Fleet to improve processes, functions, and communications
- Investigate, report, and follow up on maintenance failings
- Ensuring key performance Indicators (KPIs) are achieved, including service and financial targets.

Experience

- Strong Management skills and experience of leading static and mobile teams
- Ability to Coach, Mentor and develop staff where appropriate
- Leads and motivates staff through positive employee engagement through open communication
- Defines the strategy to develop the operation as a whole by identifying and sharing continual best practices
- Good analytical, budget management and numerical skills

- Good knowledge of Microsoft / Excel applications
 - Maintains own level of competence
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Job Offering

Salary: £50,000 - £55,000 per annum (dependant on experience)

Contract: Full Time

Hours: 42.5 per week 8:30am – 5:30pm

Holidays: 25 + Bank Holidays

Reporting to: Operations Director

Extra:

Onsite parking

Company pension

Life insurance

Sick Pay

Wellness programme